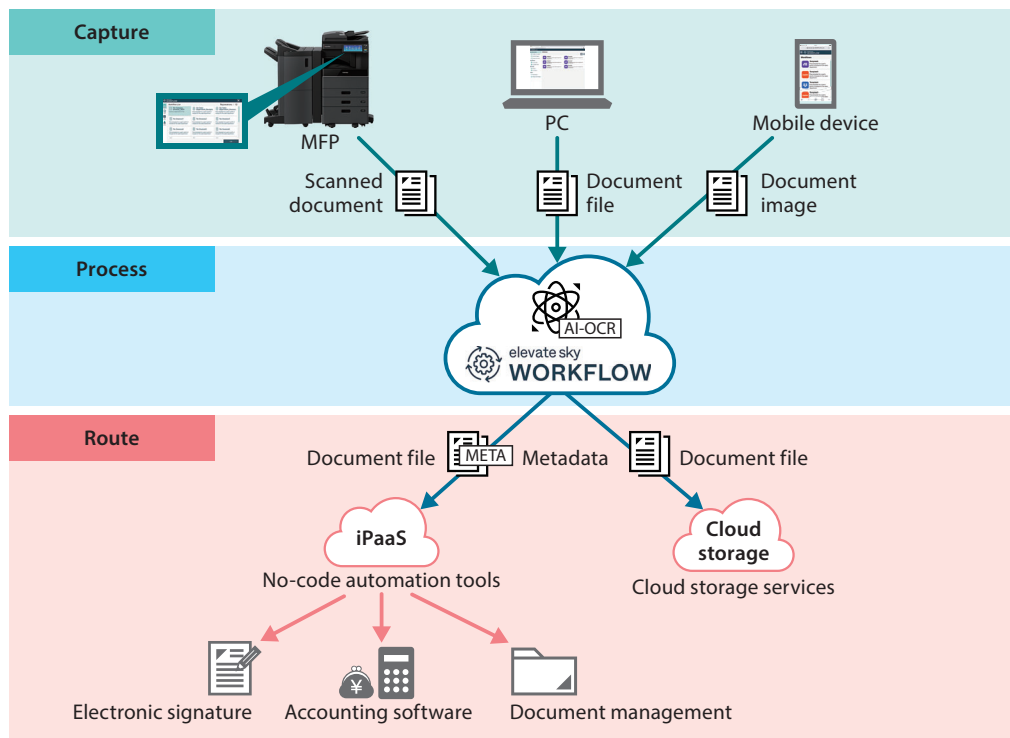


7. Retail and Documentation Solutions

7.1 Elevate Sky Workflow: Cloud-Based Document-Driven Workflow Automation Solution



Overview of Elevate Sky Workflow cloud-based document-driven workflow automation solution

In June 2025, Toshiba Tec Corporation released Elevate Sky Workflow^(*), a cloud service for automating document-driven workflows, in the United States.

Elevate Sky Workflow supports document input from various devices, including multifunction printers (MFPs), PCs, and mobile devices, and provides advanced features such as automatic metadata extraction using artificial intelligence (AI)-powered optical character recognition (OCR) and AI-based redaction of personal information. It also enables file transmission to cloud storage services and supports the transmission of files and metadata to a wide range of external services through integration with an integration platform as a service (iPaaS).

In conventional document-driven workflows, users are required to manually review documents and enter relevant information into business systems. By contrast, Elevate Sky Workflow enables the automatic extraction and population of required data fields simply by uploading document files, thereby streamlining workflow processing for back-office operations and other tasks.

Looking ahead, we plan to add enhancements such as an approval workflow function that enables one-stop workflow configuration on a single platform. Through these enhancements, we aim to promote broader adoption of Elevate Sky Workflow among small and medium-sized enterprises, which constitute our primary customer base.

(*) Elevate Sky Workflow is a product name used exclusively in the United States and is not used in Europe.