

Quality Policy of Testing Laboratories

Toshiba Transmission & Distribution Systems (India) Private Limited (TTDI) Designs, Develops, Manufactures and Supplies “Qualified Power Transmission and Distribution Equipment” to meet the wide range of global market and ensuring the support services to enhance customer satisfaction

The Laboratory Management is committed to

- Impartiality to provide prompt and reliable laboratory services to meet, and where possible to exceed, its customer’s expectations
- Good professional practice and to provide reproducible test results consistently to the customers by analyzing & assuring validity of test results regularly.
- Development and implementation of Laboratory Management System in line with the requirements of ISO/IEC 17025:2017 and to continually improve its effectiveness through regular review.
- Consistently comply with ISO/IEC 17025:2017, NABL policies, regulatory and safety requirements to ensure quality testing services by Identifying risks and opportunities relevant to internal & external issues of the testing laboratories and ensure significant efforts for prevention or elimination or mitigation of the risks.
- Ensure that all laboratory personnel are familiarized themselves with the laboratory management system / quality documentation, Policies, Objectives, etc through reading / training and to implement the policies and procedures in their work continuously.
- Ensure all testing activities are always carried out in accordance with relevant National/International standards and/or customer’s requirements