

QUALITY POLICY

Toshiba Transmission & Distribution Systems (India) Private Limited (TTDI)

Designs, Develops, Manufactures and Supplies “Qualified Power Transmission and Distribution Equipment” to meet the wide range of global market and ensuring the support services to enhance customer satisfaction

Management philosophy of Toshiba group is respect for human and society. This is achieved with the following objectives.

- To meet customer and applicable statutory and regulatory requirements
- To continually improve the effectiveness of Quality Management System
- To honestly serve our customers, contribute to society.
- To be a trend setter for providing safe products and services that “Delight Our Customers”.

TOSHIBA strives for:

Targeted efforts to implement quality management system whereby quality is ensured from the standpoint of customer, in conformity with the quality specifications while complying with related regulations and contract requirements and respecting the concerns of the interested parties by understanding their needs & expectations. Also identifying the risks and opportunities relevant to the internal & external issues of the organization and ensure significant efforts for prevention or mitigation of the risks

Technical and process improvements in all functional areas for minimum ownership cost to the Customer by employing the most suitable material, optimized design and effective controls.

Dynamic changes by pursuing true causes that could help us in continual improvement of our Systems, Practices and Business performance with perfection.

Inherent commitment by every employee to comply with the requirements of accredited International Standards viz., ISO 9001(QMS), ISO / IEC 17025 (NABL) etc., complying with applicable statutory and other regulations and to promote the development of ethical business practices, and pursue quality movement / development.