



Strategies for Growth

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Forward-looking statements

- This presentation contains forward-looking statements concerning Toshiba's future plans, strategies and performance.
- These forward-looking statements are not historical facts, rather they represent assumptions and beliefs based on economic, financial and competitive data currently available.
- Furthermore, they are subject to a number of risks and uncertainties that, without limitation, relate to economic conditions, worldwide megacompetition in electronics business, customer demand, foreign currency exchange rates, tax rules, regulations and other factors.
 Toshiba therefore, wishes to caution that actual results may differ materially from our expectations.

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Basic Management Policy

- Evolve into Strong, Dynamic Enterprise -

1. Realize Sustainable Growth

Implement growth strategies and make strategic allocations of resources

2. Maximize Multiplier Effect of Innovations

Enhance global competitiveness through Process Innovation in R&D, Manufacturing and Marketing

3. Execute Corporate Social Responsibilities

Evolve as a global group recognized for responding to social and environmental concerns

Basic Management Policy



Realize Sustainable Growth

Implementation of growth strategies and strategic allocation of resources

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Achieve Sustainable Growth In Three Major Business Domains

Growth Businesses

Electronic Devices

Digital Products

Stable Businesses

Social Infrastructure

World's top group of ubiquitous connectivity

Play active role in age

Maintain No.1 in Japan Accelerate globalization Cultivate new businesses

Aim for high growth and profitability as core of Toshiba Group

Stability and Growth

Three Business Domains

Key Points for Growth in Three Domains

Electronic Devices

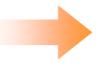
Channel major corporate resources



Attain further growth in semiconductors
Cultivate new businesses

Digital Products

Differentiation and De-commoditization Strengthen profitability



Establish solid profit base

Social Infrastructure

Accelerate globalization

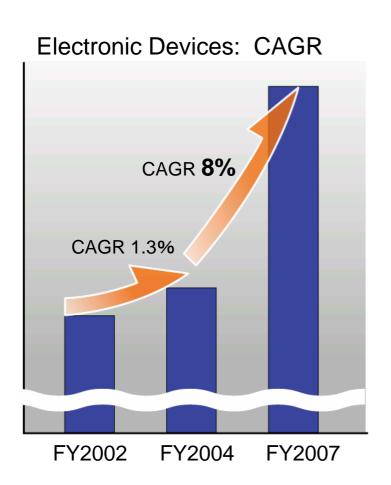


Build even more robust profitability

Three Business Domains



Electronic Devices



FY2007

Sales Growth: 8%
(FY04-FY07 CAGR)
FY02-FY04 CAGR: 1.3%

Operating Income
to Sales: 8%

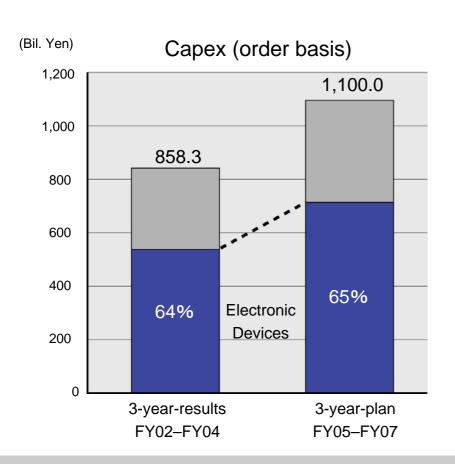
Focus Products

- NAND
- Broadband System LSI
- SED
- OLED
- Input Display
- DMFC for Mobile Equipment



Growth Strategy for Electronic Devices — Capex

- Achieve profitable growth by a strategic focus on Electronic Devices -



Semiconductor Business

- Drive sales expansion and high profitability by devoting 50% of total capex to semiconductors
- Focused investment on strong products, mainly NAND at 300mm wafer fab

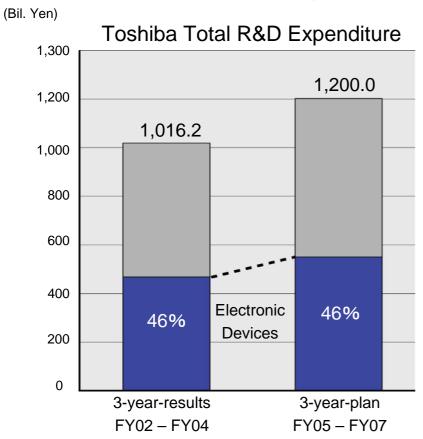
Display Business

- Establish new facility integrating leading SOG technology and high image quality OCB technology
- Reinforce profitable organization by introducing differentiated products
- Direct investment toward massproduction of strategic product: SED



Growth Strategy for Electronic Devices — R&D

- Reinforce competitiveness, secure continuous growth by a strategic focus on Electronic Devices -



Semiconductor Business

- Develop most advanced process technology ahead of competitors
- Broadband system LSI

Display Business

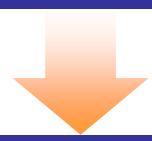
- Reinforce line-up by developing differentiated products, such as OLED and SOG
- SED: promote development toward full mass-production in FY07

Components and Materials

- DMFC for mobile equipment

Semiconductor Business

Growth Strategies to FY07: CAGR of 9%, FY04-FY07



- Achieve profitable growth
- World #3 in sales

Market Growth Rate: FY04-FY07 CAGR 2% (Source: Toshiba)

Basic Strategies

"Focus & Foresight" based on Business Portfolio

- Expand NAND Flash business and launch Broadband System LSI business.
- 2. Focus & Foresight on SoC business, with high cost competitiveness

Focus on Growing Markets & Reinforcement of Sales Force

- Increase sales in greater China market
- Construct strong partnerships with strategic customers

Maintain Leading-Edge Technology

- Develop process technology in advance of competitors
- 2. Raise efficiency of design

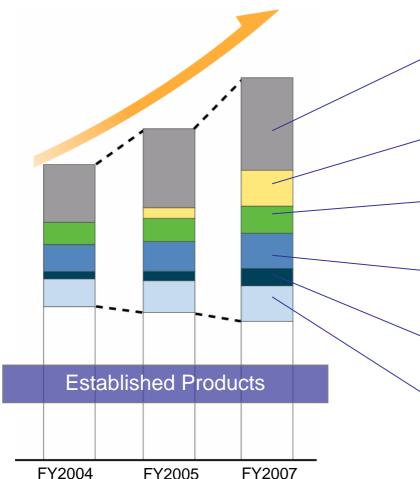
Strengthen Sustainable Business Structure

- 1. Improve cost structure
- 2. Establish new global network



Semiconductor Focus Products





NAND

- -Expand capacity with 300m fab
- -Create new market (eg.Silicon audio)

Broadband System LSI

-new business including Cell's peripheral system LSI

Image Sensor

-Promote development of high resolution products

Multimedia System on Chip

- -Chipset for DTV, Application Processors
- -Expand development for digital TV

LCD Driver

- Create new customer accounts

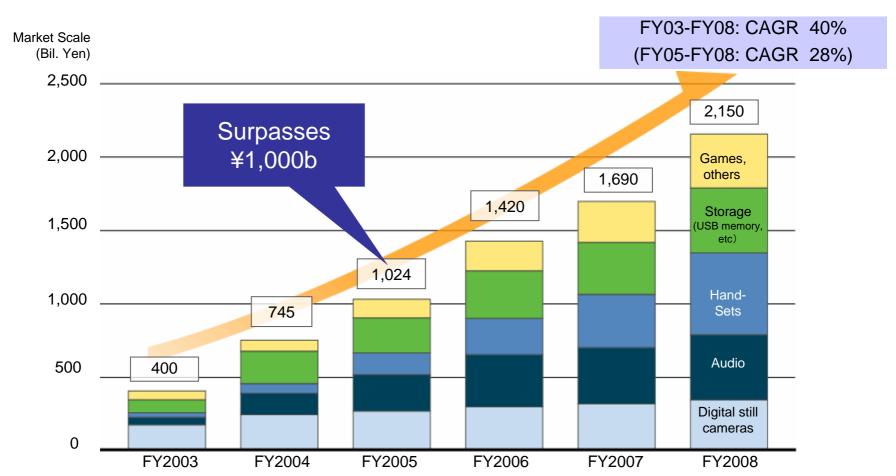
Power Devices

-Focus on PW-MOS & IGBT/FRD for HEV



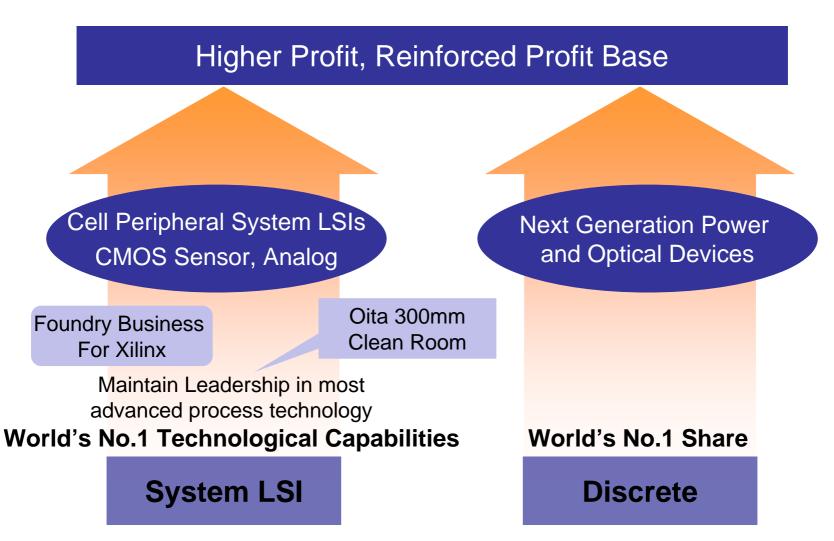
NAND Flash Market (by value)

CAGR 40%





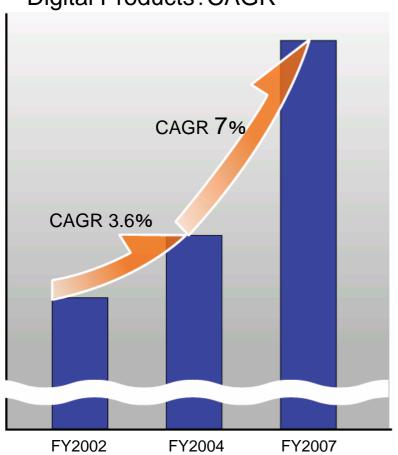
System LSI & Discrete





Digital Products





Sales Growth: 7%

(FY04-FY07 CAGR) FY02-FY04 CAGR: 3.6%

Operating Income to

Sales: 2%

Focus Products

- HD DVD
- Flat Panel Display TVs (including SED TV)
- HDD
- AV Notebook PC
- Thin & Light PC
- 3G Mobile Phone
- MFP (Multi-function printer)
- POS System



Digital Products

Growth Strategies to FY2007: CAGR of 7%, FY04-FY07

Basic Strategies				
Mobile Phone Business	AV Business	Storage Business	PC Business	
Global Introduction of W-CDMA terminals Enhance development efficiency, and promote and distribute multiple models.	 Provide differentiated products that fully utilize Toshiba's technological strengths Promote alliances Promote vertical integration model Revise business structure of AV business 	 Introduce products based on differentiated technologies Expand production scale and promote production efficiency 	 Promote differentiated products Strengthen cost competitiveness Strengthen marketing activities 	

AV Business

Growth Strategies to FY07: CAGR of Over 10%, FY04-FY07

A Changing Business Environment

Paradigm Shift in AV → Convergence of CE and PC



- Provide attractive, differentiated products by fully utilizing Toshiba's strengths
- Accelerate growth and maximize resources by promoting alliances
- Promote vertical integration model
- Revise business structure of AV business

"Make the AV Business a Pillar of Future Growth"



AV Paradigm Shift – 1

Digitalization (Analog → Digital)

Shift to High Definition Images (Diffusion of HD)

HDD Integration (Large data capacity)

Networked Environment (Development of Internet) Shift to Flat Panel Displays (Diffusion of flat panel TV)

Promoted Simultaneously

Rapid changes in handling of entertainment content, such as moving images, music, still images and other data

Convergence of CE (consumer electronics) and PC

Synergy from Toshiba's advantageous technological strengths (TV x PC x mobile phone x semiconductors x storage x display x network)

AV Paradigm Shift – 2

Compartmentalization

- Miniaturization and capacity increase of HDD
 - HDD is the mainstream temporary large capacity storage medium
 - HDD integration in CE Products
- Diversification of removable media
 - DVD, USB memory, SD card

Save video to HDD and archive only selected content



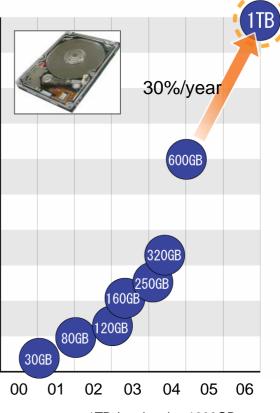
DVD USB Memory SD Card

Paradigm shift in image and music file recording data



Toshiba integrates HDD into all AV products

Trend in capacity growth for Toshiba's HDD & DVD video recorders



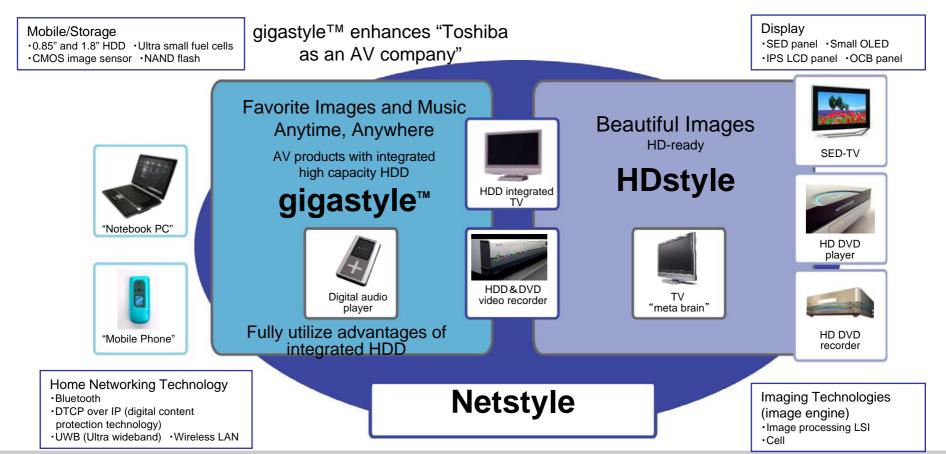
1TB (terabyte) = 1000GB



Strategies to Strengthen AV Businesses – 1

Provide attractive, differentiated products that fully utilize Toshiba's strengths

Pursue "gigastyle™" and "HDstyle"



Strategies to Strengthen AV Businesses – 2

Accelerate Growth by Promoting Alliances and Maximize Resources

- Canon & Toshiba: SED panel
- Hitachi, Matsushita & Toshiba: IPS LCD
- SONY Group, IBM & Toshiba: Cell
- NEC, SANYO, Memory-Tech, Toshiba: HD DVD

Promote Vertical Integration Model

For differentiated products including FPD panel, storage and semiconductors;

- Stable procurement
- Improve product quality
- Cost reduction by cooperation between component and set makers

Revise AV Business Structure

- Promote innovation in cost structure
- Reinforce the sales network

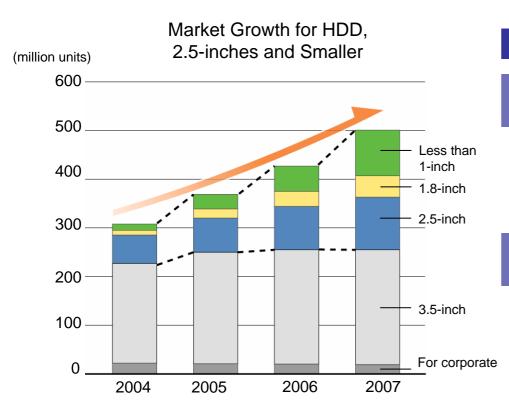
Optimize production sites

Shift development resources



Storage Business

Growth Strategies to FY2007: CAGR of Over 15%, FY04-FY07



Basic Strategies

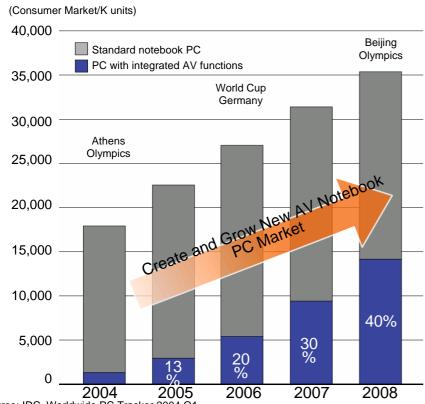
- Introduce Products Based on Differentiating Technologies
- 1.Commercialize such leading-edge HDD technologies as 0.85-inch drives and perpendicular data recording (cultivate new market)
- 2. Shift to higher capacity models
- 3. Commercialize HD DVD drive
- Expand Production Scale and Promote Production Efficiency
- Target industry No.1 position for HDD 2.5 inches and smaller
- Establish strategic SCM partnership with key customers and key components venders. (promote efficiency of capital expenditure + conserve components + optimize logistics)

PC Business

Growth Strategies to FY2007: CAGR of Over 4%, FY04-FY07

FY04 – FY07 CAGR for notebook PC market (unit basis): 13% FY04 – FY07 CAGR for all Toshiba (unit basis): 15%

Growth of AV Notebook PC Market



Source: IDC, Worldwide PC Tracker 2004 Q1 * Projections for notebook PC with integrated AV functions are Toshiba estimates

Basic Strategies

1. Promote Differentiated Products

- 1. Decommoditization—Continuous development of products (AV notebook PC and Thin & Light PC)
- 2. Promote technology roadmap and differentiate with captive technologies

2. Strengthen Cost Competitiveness

- 1. Innovation in productivity in China (significant improvements in efficiency, product quality and cost competitiveness)
- Promote continuous reductions in procurement costs through such means as enhancing cooperation with product development
- Strengthen supply chain (PLM: Product Lifecycle Management)

3. Strengthen Marketing Activities

- Strengthen sales promotion activities coupled with supply chain
- 2. Strengthen sales to small- and mid-sized businesses
- 3. Expand sales of differentiated products

Social Infrastructure

FY2007

Social Infrastructure

Social Infrastructure: CAGR



Sales growth: 2%

(FY04-07 CAGR)

FY02-FY04 CAGR: 1.6%

Operating income to sales: 4%

Expand and Reinforce Revenue Base

- Expand Overseas Operations
- Reinforce Service Businesses

Industrial and Power Systems & Services

Overseas businesses of thermal power plants New services and venture businesses

Medical Systems

Increase overseas sales, especially in North America

Core-businesses -- as X-ray, CT, Ultrasound systems

Total Solutions Businesses

Others

Elevators, Solutions Businesses and Network-infrastructure, such as IC cards and security

Social Infrastructure 26



Industrial and Power Systems & services

Growth Strategies to 2010: CAGR of 4%, FY04-FY10



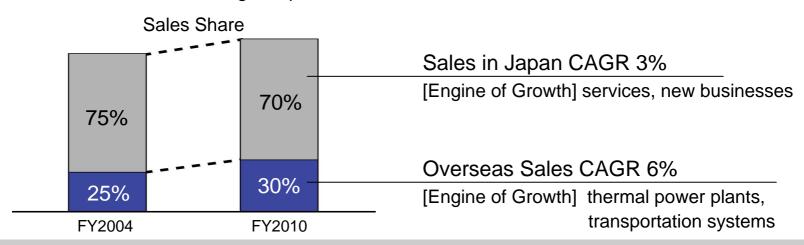
- Accelerate development in global operations
- Expand domain identity through innovation

Basic Strategies

Expand Overseas Businesses

Develop New Businesses

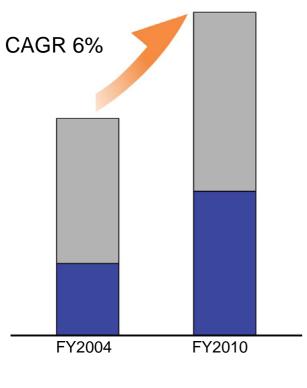
- 1. Selective enhancement of resources
- 2. Globalization of manufacturing and procurement sites
- 1. Expand new service businesses
- 2. Promote new businesses



Social Infrastructure 27

Expand Overseas Businesses & Develop New Businesses — 1

Overseas Sales



Thermal and Hydro Power Plants

Others

Expand Overseas Businesses

1. Engines of Growth in Overseas Businesses

- Thermal and hydro power plants
- Services (North America and Europe)
- Next generation combined cycle systems [H System TM]
- Hydro power systems (China and Asia)





Hydro power systems

Next generation combined cycle systems [H System TM]

- Others
- Transportation systems (China and North America)
- Transmission and distribution systems (China and Middle East)
- Nuclear power plants (North America and China)



Electric locomotive for China



ABWR Most economic performance (1400-1600MWe)



Distributed Power Source No refueling required for 30 years (10-50MWe)

Expand Overseas Business & Develop New Businesses — 2

Expand Overseas Business

2. Selective Enhancement of Resources

- Overseas business
- Move personnel engaged in domestic business to overseas business and also increase local hires
- Strengthen product competitiveness
- Develop product lineups targeting overseas market

3. Globalization of manufacturing and procurement sites

- Increase overseas production (double from 2004 to 2007)
- Improve and expand manufacturing sites in China
- Increase overseas procurement (treble from 2004 to 2007)
- Build nine procurement sites primarily in Asia and China.
- Utilize domestic sites as "Mother Factories"

Develop New Businesses

1. Expand new service businesses

- Upgrade and extend plant lives
- Establish new business models (operation & maintenance, PFI, etc.)

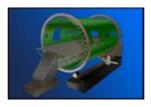
2. Promote new businesses



3D ultrasonic inspection systems



Portable type



Aircraft body inspection system

Thermo Cells, [GIGA TOPAZ™]



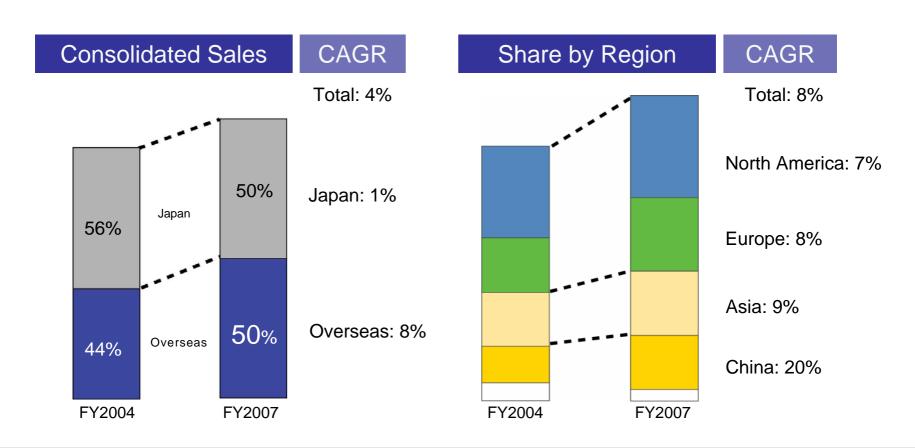


Overseas Businesses



Expand Overseas Businesses

Raising Overseas Sales to 50% of All Sales

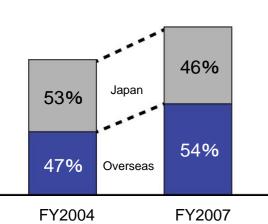


Overseas Businesses 31

Measures to Expand Overseas Business

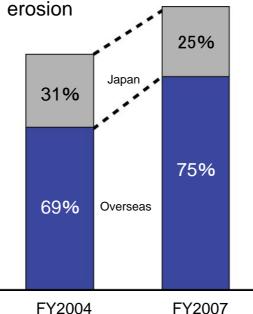
Electronic Devices

- Expand sales in greater
 China and promote designin strategy in Europe
- Accelerate speed of shifting development, manufacturing and procurement sites from Japan to overseas



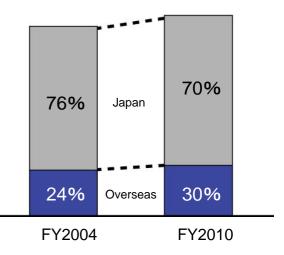
Digital Products

- Timely launch of differentiated products, such as CTVs, storage devices and mobile phones
- VA/CD outstripping price



Social Infrastructure

- Gear to service businesses, such as large scale refurbishment of non-Toshiba made equipment in US and Europe
- Develop manufacturing and engineering sites in China and Asia



Overseas Businesses 32

Maximize Multiplier Effect of Innovations

Enhance Global Competitiveness through Process Innovation in R&D, Manufacturing and Marketing

Innovation Strategy





Raise Customer Satisfaction and Enhance Brand Identity Lead by Marketing

R&D Process Innovation

Bring Speed and Efficiency to Timely Development of New Products and Services



Production Process Innovation

Establish World's Top-Class SCM System





R&D Process Innovation

Speed and Efficiency in Timely Development of New Products and Services

Target Indicators: Strategic New Products to Contribute 20% of Sales (FY2007)
Improve Speed of R&D by 10% per Year

Innovation in process from R&D to commercialization

- Assure development of products for commercialization targeting 2007 (Near-Future Catalog)
- Define strategic R&D area targeting 2010 (Future Catalog)

Innovation in software development

- Enhance reusability and transferability
- Standardize skills of software engineers and educate to upgrade skills



Core Technologies to Generate Strategic Products

Electronic Devices

Area	Technology	Application
Nanometer-Class Semiconductor	High-k gate dielectrics technology, Schottky source/drain transistors	Ultra-low power system LSI
Next-Generation Nonvolatile Memory	Double junction fine process for flash memory	Larger capacity flash memories
	MRAM	Instant start-up function of IT products
Small Form Factor Direct Methanol Fuel Ce	Nano-scale active catalyst material	Mobile devices, notebook PC

Digital Products

Area	Technology	Application
Ultra High Density Recording	Nano-patterned media	Ultra small-sized storage devices to be integrated into mobile products
Spoken Human Interface	Voice recognition and synthesis, natural language processing	Hands-free control of digital consumer products and PCs
Store and Search Video Content	Video structuring, Multimedia database	Home server, content distribution
Highly Realistic	High definition image coding, video processing LSI, 3-D display	Next-generation TV, AV notebook PC



Core Technologies to Generate Strategic Products

Social Infrastructure		
Area	Technology	Application
Next-Generation Diagnostic Imaging	4 dimensional (3-D + time) imaging, multi detector	Motion picture in diagnostic imaging such as X-ray CT system
Physical Security	Next-generation face recognition technology, human detection and monitoring	Security of public spaces, buildings and residences
Clean Energy	Hydrogen generation from nuclear power	Realization of hydrogen- based energy society
	Thermo electric conversion	Utilization of waste heat from automobiles and factories
Ultra-Fast Rechargeable Lithium-Ion Battery	New nano-particles for electrodes	Hybrid electric vehicles, PC, mobile devices, uninterruptible power supply
Home Appliances		
Area	Technology	Application
Home Network	Networking (ECHONET, UPnP, IpV6, DLNA)	Totally networked home
New Lighting	White LED with high color rendering	New eco-lighting system with excellent design
Future		
Area	Technology	Application
Future Technology	Solid-state quantum computing, quantum cryptography system	Ultimate IT based on quantum information processing



Production Process Innovation

Establish World's Top-Class SCM System

Improve Inventory Turnover

Target Indicator: 10% improvement FY2004 → FY2007

- Improve production system by cultivating people capable of innovation in manufacturing and more extensive utilization of IT

Reduce Quality Costs through Continuous Quality Improvement

Target Indicator: 33% reduction FY2003 → FY2006, against sales

- Accelerate design and platform standardization to assure quality

Reduce Procurement Costs to Sustain Price Reductions

Target Indicator: Continuous reduction of over 350 billion yen a year

- Increase overseas procurement from 37% to 50% (including increased procurement in China)

Reduce Cost of Global Logistics

Target Indicator: 15% reduction FY2003 → FY2006, against sales

- Establish total logistics, from procurement to delivery to customers





Marketing Process Innovation

Raise Customer Satisfaction and Enhance Brand Identity Lead by Marketing

Target Indicators: Enhanced brand, become top-class brand in FY2007 4% annual increase in revenue per sales person

Improve Customer Satisfaction—Regular Customer Surveys

- CS surveys of strategic customers to hear and understand voice of customers
- Improve quality of sales and marketing, strengthen business proposal ability
- Enhance on-line business reflecting market demand

Enhance Strategic Investment in Branding

- Prioritize strategic products
- Promote heightened brand image of innovativeness and excellence

Expand Group Business Coverage in Global Strategic Accounts

- In-house and Group companies to cultivate business with new strategic accounts
- Strengthen one-stop solutions

Execute Corporate Social Responsibility

Evolve as a Global Group Recognized for Responding to Social and Environmental Concerns



Toshiba's CSR Management

Toshiba is a Global Group Trusted Worldwide

Basic Principle of CSR Activities

Toshiba Group Slogan

Committed to People, Committed to the Future. **TOSHIBA**

Respect stakeholders

Promote technological innovation and create new value

Contribute to a better global environment

Contribute to the development of society as a good corporate citizen

Major Emphases in CSR Activities

- 1. We prioritize "human life & safety" and "legal compliance" in all business activities.
- Proactive Contribution to Society: We contribute to society proactively and earn the respect of society.
- 3. Global Promotion of CSR Activities: We share the universal values of global society and coexist with each regional society as a good corporate citizen.
- 4. Information Disclosure and Communication: We make full information disclosure and proactive communications, achieving accountability.



CSR 41



Major Concept of Environmental Management

- 1. Global Promotion of Group Environmental Management:
 - Strengthen environmental auditing system overseas
 - Consolidated group management of environmental impact database
- Achievement of Environmental Vision 2010:
 - Aim to double the Group's overall ecoefficiency by FY2010 compared with FY2000
- 3. Solid Execution of the 4th Voluntary Environmental Plan:
 - Promote prevention of global warming, efficient utilization of resources and control of chemical substances throughout business processes, and promote provision of environmentally conscious products

Environmental Vision 2010 Double Overall Eco-efficiency FY2010 / FY2000

Product Eco-efficiency

2.2 (FY2010 / FY2000)

Degree of improvement of value of product

Environmental impact of a product throughout its lifecycle

Business Process Eco-efficiency

(FY2010 / FY2000)

Degree of improvement of sales

Environmental impact of the entire business process

CSR 42



Goals for Fiscal Year 2007

FY2007

Net Sales	6,600 billion yen	4% CAGR from FY2004 1.6% CAGR from FY2002 to FY2004
Operating Income Ratio	More than 4%	2.7% in FY2004
D/E Ratio	100%	136% in FY2004
ROE	10%	5.9% in FY2004
Capital Expenditures	1,100 billion yen	in 3 years from FY2005 to FY2007; 65% to Electronic Devices
R&D Expenditures	1,200 billion yen	in 3 years from FY2005 to FY2007; equivalent to 6% of net sales

Goals for FY2007

TOSHIBA



http://www.toshiba.co.jp/index.htm/